Improve where you live
and the services you receive from us

MEET PEOPLE
GET AHEAD AT WORK
GIVE FEEDBACK
SHARE YOUR KINDNESS
GET FUNDING
Help improve where you live and the services you receive from us. It can be fulfilling in lots of ways, like knowing you’re doing your bit locally, getting experience to get on at work or the chance to meet people.

From home – quick and easy
Join survey panel ‘Your Voice’
Our most popular way of having a say! ‘Your Voice’ lets us know how you want Radian to run and changes you’d like in your neighbourhood. You’ll tell us via online surveys from the comfort of your home.

Take part in a web forum
Share your views on what matters to you. Join other customers for an online discussion in a live webinar. We use your feedback to design and improve services.

Tell us what you think…
Know of a way to improve your neighbourhood? Something we’re not doing well and need to improve? Thumbs up for a job well done? Your feedback is vital. Tell us on the form with this leaflet (or email or call us).

With others
Residents’ Panel
Our Residents’ Panel regularly meet to look at what’s important to our customers and improve satisfaction. You’ll have a say on how services are delivered locally.

Volunteer and meet people/learn new skills
Find out about our opportunities including helping out with local groups or at a community café.

Join our Focus or Interest Groups
Work with others to help improve services through one of our formal groups. Your feedback tells us which groups we need. Two that have stood the test of time are Scrutiny (e.g. inspecting our services) and Community Safety (e.g. keeping your neighbourhood safe).

Take part in a local community event
Have fun and do something great at one of our events. For example ‘tidy days’ help neighbourhoods look great (and you’ll get to know your neighbours).
Very local

Join or set up a Community Group/Residents Association
With a fantastic impact on wellbeing and belonging, every group is different. Some are traditional with neighbours getting to know each other over coffee. Some have a specific interest (e.g. gardening). Others focus on local priorities like anti-social behaviour. We can help with advice and funding.

Join our Community Champions
Our passionate Community Champions take part in projects to improve areas and monitor services like grounds maintenance. You’ll help your neighbourhood stay safe and clean, and make us aware of local issues.

Money to improve your neighbourhood or learn a new skill
Invest in your neighbourhood with a ‘life improvement’ grant. Or improve belonging with a ‘community’ grant. If you’re under 18 and want to learn a new skill, you can apply for ‘kick start’ funding towards a course or training.

Become a Sheltered Housing Inspector
If you’re a sheltered housing customer, you’re best placed to improve our service. You’ll inspect schemes and check customer documents.

It’s making a difference!
…we want you to join us too, in a way that suits you

‘It’s helped me find out what I wanted to do and gave me a good start. I’m now working as a chef in a local restaurant.’
MATT, VOLUNTEER

“Your Voice’ is an easy way to know what’s going on locally and have a say. It’s all online so there’s no meetings.’
AVRIL

‘Radian gets feedback and we can build a community where we live. It’s nice to meet other residents and talk about ways to make our area more community minded.’
JESS, COMMUNITY CHAMPION
‘It’s had a positive impact on our community through reducing social isolation and developing skills.’
PAUL, MEN’S MATTERS GROUP

‘Our volunteers are fantastic. It’s great to have new team members – join us.’
NIGEL, ROUND ABOUT CAFÉ

Make improvements!
If you’ve an idea to improve your neighbourhood communal areas, you could get a ‘life improvement’ grant.

Get funded!
Our community fund helps projects of local benefit – like clubs, events and children’s activities.

Get a kick start!
Aged 8 to 18 and keen to learn or develop a skill? Apply to our kick start fund.

Tell me more...

Name

Address

Postcode

Tel no

Email

I’d like to know more about...

☐ Joining email survey panel ‘Your Voice’ (it’s online and commitment-free)

☐ Joining a Radian group (e.g. Resident Panel, Community Safety etc.)

☐ Setting up/joining a Residents Association/Community Group

☐ Becoming a volunteer

☐ Funding and grants

☐ Community Champions

☐ Giving views by web chat/webinars

☐ Community events

☐ Sheltered Housing Inspectors

☐ I’m not sure. Contact me, so I can find out what suits me best

I need to tell you...
Write here to tell us if there’s something you want us to know. Or if you have an idea to improve your neighbourhood or our services.

Want to know more?
Email getinvolved@radian.co.uk
Call 0300 123 1567